

## Addendum to Clever Care Health Plan, Inc. 2021 Plan Benefits

March 2021

### This is important information about enhancements made to Clever Care Longevity and Clever Care Balance Medicare Advantage (HMO) coverage.

Due to the federal declaration of a public health emergency caused by the COVID-19 pandemic; Clever Care has enhanced certain benefits to improve our members' access to care and offer greater flexibility. These benefit enhancements will remain in effect until the President of the United States ends the public health emergency.

Below you will find information describing the enhancements. Please keep this information for your reference. This notice can be found on our website at [clevercarehealthplan.com](http://clevercarehealthplan.com).

### Changes to the Evidence of Coverage and Summary of Benefits for 2021.

Where you can find the change in your 2021 EOC	Original Information	New Benefit Information	What does this mean for you?
<p><b>Dental Services</b></p> <p>On page 66, Chapter 4 “Section 2.1. Your medical benefits and costs as a member of the plan” your Evidence of Coverage lists in-network utilization as:</p>	<p><b>\$0 copay</b> for each Medicare-covered dental service.</p> <p>You must use a dentist in the <b>Liberty Dental</b> network.</p>	<p><b>In-network:</b> \$0 copay for preventive dental care when you use a dentist in the <b>Liberty Dental</b> network.</p> <p><b>Out-of-network:</b> You may go to a dentist outside the Liberty Dental network for preventive or comprehensive dental care.</p> <p>The full cost of these services can be paid for using your dental allowance.</p> <p>Out-of-pocket costs may be lower when using in-network providers.</p>	<p>Preventive dental care is \$0 when you see a dentist in the Liberty Dental network.</p> <p>You may use a dentist outside of the Liberty Network for preventive care.</p> <p>The \$0 copay will not apply. You pay the full fee for service charged by your dentist. The dental allowance can be used to pay for the service.</p> <p>Allowance amounts vary by Plan, please see your EOC for details on plan allowance amounts.</p>

Where you can find the change in your 2021 EOC	Original Information	New Benefit Information	What does this mean for you?
<p><b>Ambulance Services</b> On page 62, Chapter 4 “Section 2.1. Your medical benefits and costs as a member of the plan” your Evidence of Coverage lists in-network utilization as:</p>	<p><b>LONGEVITY PLAN</b></p> <p><b>Ground Ambulance:</b></p> <p><b>\$225 copay</b> for each Medicare-covered trip (one-way).</p> <p><b>BALANCE PLAN</b></p> <p><b>Ground Ambulance:</b></p> <p>20% coinsurance for Medicare-covered ground trip (one-way)</p>	<p><b>Ground Ambulance:</b></p> <p><b>\$20 copay</b> for each Medicare-covered trip (one-way).</p>	<p>Your copay has been reduced to \$20 for ground ambulance.</p> <p>There is no change to the copay or coinsurance amount for air ambulance.</p>
<p><b>Transportation Services</b></p> <p>This is a <b>new</b> benefit. It was not previously listed in your EOC.</p>	<p>Not Covered</p>	<p>\$0 copay for medically necessary non-emergency transportation.</p> <p>Up to 24 one-way trips not to exceed 25 miles per trip.</p> <p>To schedule a ride, call <b>CareCar at 1-844-743-4344</b>. Wheelchair or gurney transport is available.</p>	<p>You will pay nothing for medically necessary non-emergency transport to a pharmacy, doctor appointment, or other location.</p>

You are not required to take any action in response to this document, but we recommend you keep this information for future reference. If you have any questions call us at **1-833-388-8168 (TTY: 711)** 8 a.m. to 8 p.m., seven days a week, from October 1 through March 31, and 8 a.m. to 8 p.m., weekdays, from April 1 through September 30. Messages received on holidays or outside of our business hours will be returned within one business day.

Clever Care Health Plan, Inc. is an HMO plan with a Medicare contract. Enrollment depends on contract renewal.