

2025 Special Supplemental Benefits for Chronically Ill (SSBCI) Eligibility Criteria (FAQ)

Background Information

SSBCI are benefits that can be offered to Medicare Advantage members with one or more complex chronic conditions, who are at high risk for hospitalization or adverse health outcomes, and who require intensive care coordination. These benefits are in addition to the benefits that traditional Medicare covers, and can include non-primarily health-related benefits so long as there is a reasonable expectation of improving or maintaining the health or overall function of the member.

Chronic Condition List

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| <ul style="list-style-type: none"> • Autoimmune Disorders • Cancer (excluding pre-cancer conditions) • Cardiovascular disorders limited to: <ul style="list-style-type: none"> ○ Cardiac arrhythmias ○ coronary artery disease ○ Peripheral vascular disease ○ Chronic venous thromboembolic disorder • Chronic Alcohol or Drug dependency • Chronic heart failure • Chronic and disabling mental health conditions limited to: <ul style="list-style-type: none"> ○ Bipolar disorders ○ Major depressive disorders ○ Paranoid disorder ○ Schizophrenia ○ Schizoaffective disorder • Chronic lung disorders limited to: <ul style="list-style-type: none"> ○ Asthma ○ Chronic bronchitis ○ Emphysema ○ Pulmonary fibrosis ○ Pulmonary hypertension | <ul style="list-style-type: none"> • Dementia • Diabetes • End-stage liver disease • End-stage renal disease (ESRD) • HIV/AIDS • Neurologic disorders limited to: <ul style="list-style-type: none"> ○ Amyotrophic lateral sclerosis (ALS) ○ Epilepsy ○ Extensive paralysis such as: <ul style="list-style-type: none"> ▪ Hemiplegia ▪ Quadriplegia ▪ Paraplegia ▪ Monoplegia ○ Huntington's disease ○ Multiple sclerosis ○ Parkinson's disease ○ Polyneuropathy ○ Spinal stenosis ○ Stroke-related neurologic deficit • Severe hematologic disorders <ul style="list-style-type: none"> ○ Aplastic anemia ○ Hemophilia ○ Immune thrombocytopenic purpura ○ Myelodysplastic syndrome ○ Sickle-cell disease (excluding sickle-cell trait) ○ Chronic venous thromboembolic disorder • Stroke |
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SSBCI Benefits by plan

	Clever Care Longevity (HMO)	Clever Care Total+ (HMO C-SNP)	Clever Care Value (HMO)
Meals for Chronic Conditions	\$0 Copay for up to 42 meals (3 meals per day for 14 days) for members who qualify.	\$0 Copay for up to 42 meals (3 meals per day for 14 days) for members who qualify.	N/A
SSBCI Grocery Allowance	\$40 per month Must qualify and request activation	N/A (\$125 offered as a VBIID benefit. Must have LIS)	\$25 per month Must qualify and request activation
Social Needs Benefit (Companionship)	24, 4-hour shifts (total of 96 hours)	24, 4-hour shifts (total of 96 hours)	N/A
Telemonitoring Services	\$0	\$0	N/A
In-Home Safety Assessment	\$0, 2 assessments per year	\$0, 2 assessments per year	N/A
In-Home Support	\$0 for services to assist with activities of daily living limited to 40 hours per year	\$0 for services to assist with activities of daily living limited to 40 hours per year	N/A
Respite Care	Limited to 40 hours of care giving per year	Limited to 40 hours of care giving per year	N/A

- **What is required to receive these SSBCI benefits?**

- Enrollment in any of our plans with 1 of the 15 CMS-approved chronic conditions listed above. After the plan becomes effective, the member can call our Member Services to request any of the SSBCI benefits and our team will start the process.

- **Who are the vendors?**

- Chronic Meals - Performance Kitchen
- Grocery – NationsBenefits
- Social Needs, In-Home support, Safety Assessment, Respite Care – Health Align
- Telemonitoring – Connect America

- **Do all Clever Care members have the benefit?**
 - No, the member must have one of the 15 CMS-approved chronic conditions.
 - If the member is enrolled in Total+, they will automatically qualify due to the required Diabetes or a cardiovascular condition.
- **How does a member request these benefits?**
 - **Meals for Chronic Conditions:** The member may request a meal by calling Clever Care member services at 833-388-8168. Member services will then notify Clever Care's utilization management team.
 - **Grocery:** If the member is on Longevity or Value, they will need to call our Member Services at 833-388-8168 to request activation. However, if the member is on Total+ and has a Low Income Subsidy (LIS), they will automatically get the grocery benefit loaded on their flex card on the 1st of each month.
 - **Social Needs, In-Home support, Safety Assessment, & Respite Care:** The member can Clever Care Member Services at 833-388-8168
 - **Telemonitoring:** The member can either call Clever Care Member Services or call Connect America directly at 800-815-5809 to request this service.