

Keep this catalog for future orders.

2026 Grocery Catalog



Get products delivered to your doorstep at no additional cost!

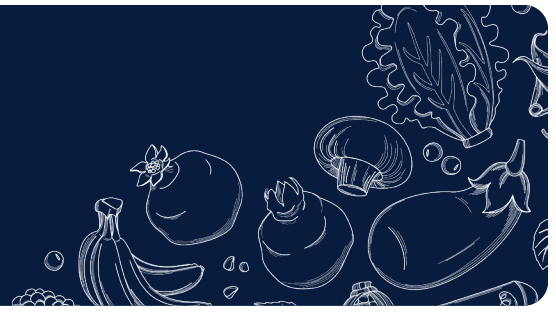


Clever Care[™]
HEALTH PLAN

nations benefits

CleverCare.NationsBenefits.com

Personalize Your Shopping with NationsBenefits®



Hello, Valued Member:

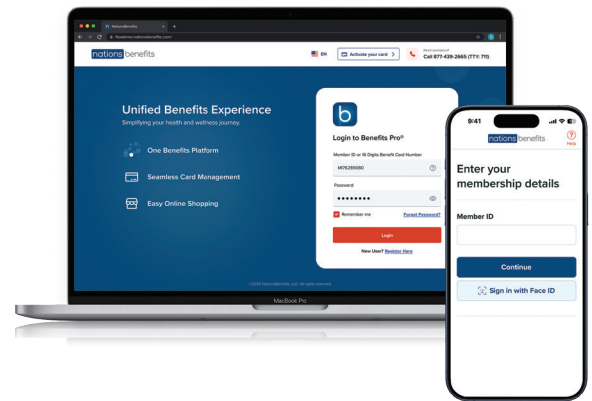
We would like to take this opportunity to welcome you and thank you for choosing **Clever Care Health Plan** to participate in your health care. You have an Grocery, Prepared Meals and Fresh Produce benefits through **NationsBenefits®** that gives you access to hundreds of products across a variety of categories.

Using your benefit allowance is easy and we encourage you to keep this catalog where it is easily accessible. This booklet includes an order form and postage-paid envelope for your convenience.

You also have access to the personalized **Benefits Pro® Portal and App**, making ordering even easier. Get started by either downloading the app or visiting **CleverCare.NationsBenefits.com** and log into your account. If this is your first time using Benefits Pro, follow the prompts to register your account and log in.

Once logged in, you can easily:

- **Access** online ordering
- **Check** products and services eligibility
- **View** available balance and transaction history
- **Update** personal account information
- **Find** participating retailers



If you need help with the Benefits Pro™ Portal or placing an order, please call **833-388-8168 (TTY: 711)**. Member Service Representatives are available:

October 1 - March 31 8am-8pm seven days a week

April 1 - September 30 8am-8pm Monday-Friday.

Language support services are available if needed, free of charge.

Sincerely,

Your NationsBenefits Team

Helpful Benefit Information



You can save time and money by using your Grocery, Prepared Meals and Fresh Produce benefits allowance to order the items you need to personalize your care. We encourage you to spend your full allowance before the end of your benefit period.

Additional information about your benefits is outlined below:



Benefit Usage:

This benefit is only for you and cannot be used for your family or friends.



Availability:

Items, amounts, sizes, and values are subject to change depending on availability.



Substitution:

If an item is out of stock, a similar product of equal or higher value will be shipped.



Delivery:

Please allow two business days for delivery.



Returns:

You do not have to ship products you wish to return back to NationsBenefits.



Disenrollment:

If you disenroll from your health plan, your benefits will automatically end.

Ordering Has Never Been Easier



Choose the best ordering option for you.



Benefits Pro® Portal



To place an order through the Benefits Pro® Portal, scan the QR code using your smartphone camera or visit:
CleverCare.NationsBenefits.com



Benefits Pro® App



To place an order through the Benefits Pro® App, scan the QR code using your smartphone or search “**Benefits Pro**” in the App Store® or Google Play®.



Mail

To place an order by mail, send your completed order form using the postage-paid envelope to:

NationsBenefits
1700 N. University Drive
Plantation, FL 33322

Important: Due to the added time to receive your request by mail, we encourage you to allow extra time when placing your order. If your order is not received by the 20th of the month, it may be processed for the following benefit period. If you want your order applied to the current benefit period, we recommend placing your order online or by phone.



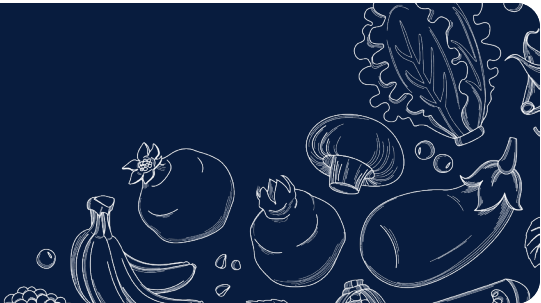
Call

To place an order by phone, please call **833-388-8168 (TTY: 711)**. Member Service Representatives are available:

October 1 - March 31 8am-8pm seven days a week

April 1 - September 30 8am-8pm Monday-Friday.

Product Categories



Grocery Products	6
Food	6
Fresh Produce	13

Please note that the prices shown do not include sales tax.

Item #	Description	Count	Price
Food			
7218	Allspice, 1 oz.	1 ct.	\$4.50
7001	Almond Butter Smooth, 10 oz.	1 ct.	\$13.00
7143	Almond Milk, 32 oz.	1 ct.	\$7.00
7002	Almonds, 5 oz.	1 ct.	\$7.00
7207	Apricots, 15 oz.	1 ct.	\$5.00
7122	Avocado Oil, 16 oz.	1 ct.	\$15.00
7176	Baby Corn, 15 oz.	1 ct.	\$3.50
7152	Baked Beans, 16 oz.	1 ct.	\$3.50
7194	Baking Powder, 7 oz.	1 ct.	\$5.50
7195	Baking Soda, 16 oz.	1 ct.	\$3.00
7231	Balsamic Vinegar, 8 oz.	1 ct.	\$5.00
7006	Beef Stew, 15 oz.	1 ct.	\$5.00
7007	Beefaroni, 7 oz.	1 ct.	\$3.75
7008	Beets, Sliced, 14.5 oz.	1 ct.	\$3.25
7111	Black Beans, 15 oz.	1 ct.	\$2.75
7240	Blackeye Peas, 15 oz.	1 ct.	\$2.50
4477	Boost® Chocolate Shake, 8 oz.	6 ct.	\$20.00
4478	Boost® Vanilla Shake, 8 oz.	6 ct.	\$20.00
7164	Bread Crumbs, 15 oz.	1 ct.	\$4.00
7266	Bush's® Best Baked Beans, 16 oz.	1 ct.	\$4.25
7267	Campbell's® Chicken Noodle Soup, 10.75 oz.	1 ct.	\$4.75
7268	Campbell's® Tomato Soup, 10.75 oz.	1 ct.	\$4.75
7010	Canola Oil, 16 oz.	1 ct.	\$7.50
7127	Carrots, 14.5 oz.	1 ct.	\$3.50
7223	Cayenne Pepper, 1.5 oz.	1 ct.	\$3.50
7011	Cheerios™, 8.9 oz.	1 ct.	\$7.50
7269	Cheerios™, Honey Nut, 10 oz.	1 ct.	\$8.50
7270	Chef Boyardee® Beef Ravioli, 15 oz.	1 ct.	\$3.50
7012	Chewy Granola Bars, 8.4 oz.	8 ct.	\$5.75
7229	Chia Seed, 1.5 oz.	1 ct.	\$2.00
7202	Chicken Breast Chunk, 10 oz.	1 ct.	\$5.50
7225	Chicken Noodle Soup, 10 oz.	1 ct.	\$4.50

Please note that the prices shown do not include sales tax.

Item #	Description	Count	Price
Food			
7271	Chicken of the Sea® in Spring Water Tuna Pouch, 2.5 oz.	1 ct.	\$2.50
7272	Chicken of the Sea® McCormick® Dill Tuna Pouch, 2.5 oz.	1 ct.	\$2.50
7273	Chicken of the Sea® McCormick® Lemon Garlic Tuna Pouch, 2.5 oz.	1 ct.	\$2.50
7188	Chili, 15 oz.	1 ct.	\$4.50
7217	Chili Powder, 2 oz.	1 ct.	\$4.50
7018	Chunk Light Tuna in Water, 5 oz.	1 ct.	\$3.00
7020	Chunky Vegetable Soup, 18 oz.	1 ct.	\$4.00
7216	Cinnamon, Ground, 2 oz.	1 ct.	\$4.50
7021	Clam Chowder, 18 oz.	1 ct.	\$4.50
7144	Coconut Water, 16 oz.	1 ct.	\$3.25
7098	Coffee Creamer, 16 oz.	1 ct.	\$5.50
7022	Coffee, 11 oz.	1 ct.	\$9.50
7023	Coffee, Decaf, 11 oz.	1 ct.	\$9.50
7129	Coffee, Decaf Instant, 8 oz.	1 ct.	\$12.00
7128	Coffee, Instant, 8 oz.	1 ct.	\$10.50
4443	Collard Greens, 14 oz.	1 ct.	\$4.50
7205	Condensed Milk, 14 oz.	1 ct.	\$4.50
7046	Cooking Spray, 5 oz.	1 ct.	\$7.00
7150	Corn, 14 oz.	1 ct.	\$3.50
7130	Corn Flakes, 18 oz.	1 ct.	\$7.00
7131	Corn Oil, 16 oz.	1 ct.	\$5.50
7160	Corned Beef, 12 oz.	1 ct.	\$8.00
7222	Cranberry Sauce, Jellied, 14 oz.	1 ct.	\$4.50
7192	Cream of Chicken Soup, 10 oz.	1 ct.	\$3.25
7191	Cream of Mushroom Soup, 10 oz.	1 ct.	\$3.25
7226	Cream of Potato Soup, 10 oz.	1 ct.	\$4.00
7190	Cream of Wheat, 12 oz.	1 ct.	\$5.00
7274	Del Monte® Cut Green Beans, 14.5 oz.	1 ct.	\$4.00
7275	Del Monte® Sweet Peas, 15 oz.	1 ct.	\$4.00
7276	Del Monte® Whole Kernel Corn, 15 oz.	1 ct.	\$4.00
7277	Dole® Fruit Cups, Diced Peaches, 4 oz.	4 ct.	\$6.50
7278	Dole® Fruit Cups, Diced Pears, 4 oz.	4 ct.	\$6.50

Please note that the prices shown do not include sales tax.

Item #	Description	Count	Price
Food			
7279	Dole® Fruit Cups, Mandarin Oranges, 4 oz.	4 ct.	\$6.50
7280	Dole® Fruit Cups, Mixed Fruit, 4 oz.	4 ct.	\$6.50
7233	Dried Apples, 3 oz.	1 ct.	\$8.00
7232	Dried Apricots, 6 oz.	1 ct.	\$8.00
7234	Dried Bananas, 4 oz.	1 ct.	\$8.00
7235	Dried Mangos, 3 oz.	1 ct.	\$10.00
7281	Dunkin'® Coffee, 12 oz.	1 ct.	\$17.50
7282	Dunkin'® Decaf Coffee, 12 oz.	1 ct.	\$17.50
7147	Ensure® Chocolate Shake, 8 oz.	6 ct.	\$20.00
7146	Ensure® Vanilla Shake, 8 oz.	6 ct.	\$20.00
7211	Extra Virgin Olive Oil, 8 oz.	1 ct.	\$12.00
7283	Fiber One® Cereal, 19 oz.	1 ct.	\$11.50
7212	Flour, All Purpose, 32 oz.	1 ct.	\$5.00
7208	Fruit & Nut Mix, 6 oz.	1 ct.	\$6.00
7024	Fruit Cocktail, 14.5 oz.	1 ct.	\$3.50
7159	Garbanzo Beans, 15 oz.	1 ct.	\$2.50
7168	Garlic Powder, 3 oz.	1 ct.	\$3.50
7177	Gelatin, Cherry, 1.4 oz.	1 ct.	\$2.25
7178	Gelatin, Orange, 1.4 oz.	1 ct.	\$2.25
7179	Gelatin, Strawberry, 1.4 oz.	1 ct.	\$2.25
7153	Glucerna® Chocolate Shake, 8 oz.	6 ct.	\$20.00
7148	Glucerna® Vanilla Shake, 8 oz.	6 ct.	\$20.00
7241	Great Northern Beans, 15 oz.	1 ct.	\$2.50
7151	Green Beans, 14 oz.	1 ct.	\$3.50
7242	Green Chiles, 4 oz.	1 ct.	\$3.50
7206	Grits, 16 oz.	1 ct.	\$3.50
7220	Ham, Cooked, 16 oz.	1 ct.	\$8.00
7290	Heinz® Sweet Relish, 12 oz.	1 ct.	\$5.50
7291	Heinz® Tomato Ketchup, 20 oz.	1 ct.	\$5.50
7292	Heinz® Yellow Mustard, 8 oz.	1 ct.	\$5.00
7293	Hellmann's® Mayonnaise, 15 oz.	1 ct.	\$8.75
7185	Honey, 12 oz.	1 ct.	\$7.00

Please note that the prices shown do not include sales tax.

Item #	Description	Count	Price
Food			
7214	Hot Sauce, 3 oz.	1 ct.	\$2.00
7032	Instant Mashed Potatoes, 13.75 oz.	1 ct.	\$4.50
7033	Jelly, Grape, 20 oz.	1 ct.	\$4.50
7034	Jelly, Strawberry, 20 oz.	1 ct.	\$4.50
7294	Jif® Creamy Peanut Butter, 16 oz.	1 ct.	\$6.75
7295	Jif® Crunchy Peanut Butter, 16 oz.	1 ct.	\$6.75
7296	Kellogg's® Corn Flakes, 18 oz.	1 ct.	\$8.50
7154	Ketchup, 20 oz.	1 ct.	\$4.50
7298	Kraft® Macaroni & Cheese, 7.5 oz.	1 ct.	\$3.00
7174	Lima Beans, 15 oz.	1 ct.	\$3.00
7257	Macaroni & Cheese, 7 oz.	1 ct.	\$2.50
7186	Mayonnaise, 12 oz.	1 ct.	\$5.50
7183	Microwave Popcorn	3 ct.	\$4.00
7121	Milk, Shelf Stable 2%, 32 oz.	1 ct.	\$5.00
7260	Miss Olive's Cheese Ravioli with Tomato Basil Sauce Shelf Stable Meal, 7 oz.	1 ct.	\$6.50
7261	Miss Olive's Chicken Pasta Parmesan with Tomato Sauce Shelf Stable Meal, 7 oz.	1 ct.	\$6.50
7262	Miss Olive's Creole Style Chicken with Brown Rice Shelf Stable Meal, 7 oz.	1 ct.	\$6.50
7263	Miss Olive's Lentils & Beef with Vegetables Shelf Stable Meal, 7 oz.	1 ct.	\$6.50
7264	Miss Olive's Pasta Fagioli with Beans Shelf Stable Meal, 7 oz.	1 ct.	\$6.50
7265	Miss Olive's Southwest Style Bean & Grain Bowl Shelf Stable Meal, 7 oz.	1 ct.	\$6.50
7041	Mixed Nuts, 5 oz.	1 ct.	\$7.00
7161	Mixed Vegetables, 15 oz.	1 ct.	\$3.50
7299	Mott's® Applesauce, 24 oz.	1 ct.	\$5.00
7230	Muffin Mix, Blueberry, 7 oz.	1 ct.	\$3.00
7193	Muffin Mix, Corn, 8 oz.	1 ct.	\$3.00
7201	Mushrooms, 4.5 oz.	1 ct.	\$3.50
7300	Nabisco Ritz Crackers, 13 oz.	1 ct.	\$8.00
7301	Nabisco Wheat Thins Crackers, 8.5 oz.	1 ct.	\$8.75
7134	Nature Valley™ Granola Bars	12 ct.	\$7.50
7228	Nutella®, 7 oz.	1 ct.	\$4.50

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Item #	Description	Count	Price
Food			
7258	Nutritional Shake, Chocolate, 8 oz.	24 ct.	\$75.00
7259	Nutritional Shake, Vanilla, 8 oz.	24 ct.	\$75.00
7135	Oatmeal, Instant Packets	10 ct.	\$8.00
7044	Oats, Old Fashioned, 42 oz.	1 ct.	\$9.00
7181	Olives, 6 oz.	1 ct.	\$4.50
7169	Onion Powder, 2.75 oz.	1 ct.	\$3.00
7219	Oregano, 1 oz.	1 ct.	\$4.50
7182	Pancake Mix, 16 oz.	1 ct.	\$5.00
7187	Pancake Syrup, 12 oz.	1 ct.	\$5.00
7215	Paprika, 2 oz.	1 ct.	\$4.50
7204	Parmesan Cheese, 8 oz.	1 ct.	\$5.00
7053	Pasta, Spaghetti, 16 oz.	1 ct.	\$3.50
7054	Pasta, Spaghetti, Gluten Free, 12 oz.	1 ct.	\$6.00
7055	Pasta, Ziti, 16 oz.	1 ct.	\$3.00
7056	Peaches, Sliced, 8.5 oz.	1 ct.	\$3.50
7057	Peanut Butter, Creamy, 16 oz.	1 ct.	\$5.50
7058	Peanut Butter, Crunchy, 16 oz.	1 ct.	\$5.50
7059	Pear Halves, 15 oz.	1 ct.	\$4.50
7137	Peas, 8.5 oz.	1 ct.	\$2.50
7061	Pineapple, Sliced, 8 oz.	1 ct.	\$3.75
7062	Pinto Beans, 16 oz.	1 ct.	\$2.50
7302	Planters® Cashew Halves & Pieces, 8 oz.	1 ct.	\$12.00
7063	Potatoes, Diced, 15 oz.	1 ct.	\$3.50
7175	Prunes, 16 oz.	1 ct.	\$11.00
7065	Pumpkin, Canned, 15 oz.	1 ct.	\$4.50
7066	Raisin Bran®, 16 oz.	1 ct.	\$6.50
7173	Raisins, 9 oz.	1 ct.	\$4.50
7158	Ramen Noodle Soup, 3 oz.	1 ct.	\$1.75
7068	Red Kidney Beans, 15 oz.	1 ct.	\$3.50
7138	Rice Krispies, 12 oz.	1 ct.	\$7.00
7009	Rice, Brown, 28 oz.	1 ct.	\$5.50
7072	Rice, White, 28 oz.	1 ct.	\$5.50

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Item #	Description	Count	Price
Food			
7162	Rice, Yellow, 16 oz.	1 ct.	\$4.50
7227	Rosemary, 1 oz.	1 ct.	\$3.50
7209	Salad Dressing, French, 16 oz.	1 ct.	\$5.50
7074	Salad Dressing, Italian, 16 oz.	1 ct.	\$4.50
7076	Salad Dressing, Ranch, 16 oz.	1 ct.	\$4.50
7077	Salmon, Canned, 14.75 oz.	1 ct.	\$10.00
7184	Salt & Pepper	1 ct.	\$5.50
7165	Salt Substitute, 3 oz.	1 ct.	\$5.50
7141	Sandwich Crackers, Cheddar	8 pack	\$6.00
7078	Sardines, 4.4 oz.	1 ct.	\$4.00
7239	Seasoning Blend, Salt-Free, 2.5 oz.	1 ct.	\$5.50
7303	Snack Pack® Pudding Cup Chocolate, 3.5 oz.	4 ct.	\$4.50
7304	Snack Pack® Pudding Cup Tapioca, 3.5 oz.	4 ct.	\$4.50
7305	Snack Pack® Pudding Cup Vanilla, 3.5 oz.	4 ct.	\$4.50
7210	Soda Crackers, 8 oz.	1 ct.	\$3.50
7166	Soup Bouillon, Beef	6 ct.	\$2.50
7167	Soup Bouillon, Chicken	6 ct.	\$2.50
7163	Soy Sauce, 10 oz.	1 ct.	\$3.50
7107	Spaghetti Sauce, 24 oz.	1 ct.	\$5.00
7224	Spam®, 12 oz.	1 ct.	\$6.50
7238	Spinach, 13 oz.	1 ct.	\$4.00
7081	Splenda®, 1.75 oz.	1 ct.	\$6.50
7306	StarKist® Chunk Light Tuna in Water, 5 oz.	1 ct.	\$3.75
7109	Steak & Vegetable Soup, 18.8 oz.	1 ct.	\$4.50
7236	Steak Sauce, 5 oz.	1 ct.	\$4.75
7085	Stevia In The Raw®, 3.5 oz.	1 ct.	\$8.00
7016	Stuffing Mix, 6 oz.	1 ct.	\$4.50
7087	Tea Bags	100 ct.	\$6.00
7088	Tea Bags, Decaf	48 ct.	\$10.00
4470	Thick-It® Food and Beverage Thickener, 10 oz.	1 ct.	\$11.00
7089	Tomato Paste, 12 oz.	1 ct.	\$3.00
7090	Tomatoes, Crushed, 15 oz.	1 ct.	\$4.00

Please note that the prices shown do not include sales tax.

Item #	Description	Count	Price
Food			
7091	Tomatoes, Diced, 14.5 oz.	1 ct.	\$3.00
7140	Trail Mix, 16 oz.	1 ct.	\$9.00
7307	Triscuit Crackers, 8.5 oz.	1 ct.	\$7.50
4444	Turnip Greens, 14 oz.	1 ct.	\$4.50
7221	Vegetable Oil, 16 oz.	1 ct.	\$6.50
7308	Velveeta® Shells & Cheese, 12 oz.	1 ct.	\$5.25
7101	Vienna Sausage, 4.6 oz.	1 ct.	\$2.50
7142	Wheat Crackers, 9 oz.	1 ct.	\$5.50
7309	Wish-Bone® Italian Salad Dressing, 15 oz.	1 ct.	\$6.75
7310	Wish-Bone® Ranch Salad Dressing, 15 oz.	1 ct.	\$6.75
7095	Yams, 29 oz.	1 ct.	\$6.00
7096	Yellow Mustard, 8 oz.	1 ct.	\$3.00

Please note that the prices shown do not include sales tax.

Item #	Description	Sample Contents		Price
Fresh Produce				
10007	All Fruit	Apple Plum	Orange Pear	\$45.00
10006	All Veggie	Carrot Green Pepper Iceberg Lettuce Onion	Potato Snow Pea Zucchini	\$45.00
10009	Asian-Inspired Cuisine	Ginger Root Chinese Eggplant Napa Cabbage	Onion Squash Bok Choy	\$60.00
10012	Healthy Snacking	Apple Celery Cucumber Green Pepper	Orange Pear Snow Pea	\$45.00
10014	Latin-Inspired Cuisine	Avocado Carrot Chile Cucumber Green Pepper	Lime Onion Potato Tomato	\$50.00
10005	Mixed Fruit & Veggie	Apple Cucumber Green Pepper	Orange Pear Romaine Lettuce	\$45.00
10008	Mixed Fruit & Veggie 2	Apple Carrot Green Pepper	Pear Potato	\$45.00

Produce items listed are just examples. Final items selected are based on seasonality and sustainability and are subject to change without notice.

Pricing may be adjusted to reflect changes in market conditions.

This product list is subject to change. Items, quantities, sizes, and values may change depending on availability. This information is not a complete description of the benefits. Items may vary based on the manufacturer and availability. Items may be added or removed at any time without notice. The brand names of the items are trademarks of each company. Item costs may change from year to year. Please review the product labeling and consult with your doctor with any health or medical questions. To see the most up-to-date version of the catalog, visit your Benefits Pro® Portal. NationsBenefits reserves the right to limit the quantities of items dispensed. Excludes alcohol, tobacco, and non-food items. Other Retailers are available in our network.

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FASTEST Delivery Method

Order online through your **Benefits Pro® Portal** at **CleverCare.NationsBenefits.com** or scan this QR code with your smartphone camera.



Download the **Benefits Pro® App** to your mobile device



To Order by Mail – Fill Out Your Personal Information

For orders by mail, fill out the information below and use the back of this form to order products. *Mail orders will be processed in 5-7 days.*

Only this form will be used for orders. Alternate or non-standard forms are not acceptable and will result in an order not being placed. To ensure your order is processed correctly please write **LEGIBLY** and use **BLACK INK ONLY**.

Member ID

Date of Birth

First Name

Last Name

Street #

Street Name

Apt./Suite #

City

State

Zip Code

Phone

Email

Send the completed order form using the postage-paid envelope to:

NationsBenefits
1700 N. University Drive
Plantation, FL 33322

I understand that the phone numbers and/or emails I provided on this form may be used by NationsBenefits or any of its contracted parties to contact me about my account, my health benefit plan or related programs, or services provided to me.

IMPORTANT: Due to the added time to receive your request by mail, we encourage you to allow extra time when mailing your order. Your order will be processed in the benefit period that it is received. If you want your order applied to the current benefit period, we recommend placing your order online or by phone.

Order Your Products

If you have any questions or need assistance placing your order, please call NationsBenefits at **888-441-5976 (TTY: 711)**. Member Experience Advisors are available 8 a.m. - 8 p.m. local time. Language support services are available free of charge.

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Notice Of Availability

English: ATTENTION: If you speak English, free language assistance services are available to you.

Appropriate auxiliary aids and services to provide information in accessible formats are also available free of charge. Call 1-833-388-8168 (TTY: 711) or speak to your provider.

Español: ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. También están disponibles de forma gratuita ayuda y servicios auxiliares apropiados para proporcionar información en formatos accesibles. Llame al 1-833-388-8168 (TTY: 711) o hable con su proveedor.

Tagalog: PAALALA: Kung nagsasalita ka ng Tagalog, magagamit mo ang mga libreng serbisyong tulong sa wika. Magagamit din nang libre ang mga naaangkop na auxiliary na tulong at serbisyo upang magbigay ng impormasyon sa mga naa-access na format. Tumawag sa 1-833-388-8168 (TTY: 711) o makipag-usap sa iyong provider.

中文: 注意: 如果您说[中文], 我们将免费为您提供语言协助服务。我们还免费提供适当的辅助工具和服务, 以无障碍格式提供信息。致电 1-833-808-8153 (国语) / 1-833-808-8161 (粤语) (TTY: 711) 或咨询您的服务提供商。

台語: 注意: 如果您說[台語], 我們可以為您提供免費語言協助服務。也可以免費提供適當的輔助工具與服務, 以無障礙格式提供資訊。請致電 1-833-808-8153 (國語) / 1-833-808-8161 (粵語) (TTY: 711) 或與您的提供者討論。

Việt: LƯU Ý: Nếu bạn nói tiếng Việt, chúng tôi cung cấp miễn phí các dịch vụ hỗ trợ ngôn ngữ. Các hỗ trợ dịch vụ phù hợp để cung cấp thông tin theo các định dạng dễ tiếp cận cũng được cung cấp miễn phí. Vui lòng gọi theo số 1-833-808-8163 (Người khuyết tật: 711) hoặc trao đổi với người cung cấp dịch vụ của bạn.

한국어: 주의: [한국어]를 사용하시는 경우 무료 언어 지원 서비스를 이용하실 수 있습니다. 이용 가능한 형식으로 정보를 제공하는 적절한 보조 기구 및 서비스도 무료로 제공됩니다. 1-833-808-8164 (TTY: 711)번으로 전화하거나 서비스 제공업체에 문의하십시오.

ՀԱՅԵՐԵՆ: ՈՒՇԱԴՐՈՒԹՅՈՒՆ. Եթե խոսում եք հայերեն, Դուք կարող եք օգտվել լեզվական աջակցության անվճար ծառայություններից: Մատչելի ձևաչափերով տեղեկատվություն տրամադրելու համապատասխան օժանդակ միջոցներն ու ծառայությունները նույնպես տրամադրվում են անվճար: Չանգահարեք 1-833-388-8168 հեռախոսահամարով (TTY` 711) կամ խոսեք Ձեր մատակարարի հետ:

РУССКИЙ: ВНИМАНИЕ: Если вы говорите на русский, вам доступны бесплатные услуги языковой поддержки. Соответствующие вспомогательные средства и услуги по предоставлению информации в доступных форматах также предоставляются бесплатно. Позвоните по телефону 1-833-388-8168 (TTY: 711) или обратитесь к своему поставщику услуг.

فارسی

توجه: اگر فارسی صحبت می کنید، خدمات پشتیبانی زبانی رایگان در دسترس شما قرار دارد. همچنین کمک ها و خدمات پشتیبانی مناسب برای ارائه اطلاعات در قالب های قابل دسترس، به طور رایگان موجود می باشند. با شماره 1-833-388-8168 (تله تایپ: 711) تماس بگیرید یا با ارائه دهنده خود صحبت کنید.

العربية

تنبيه: إذا كنت تتحدث اللغة العربية، فستتوفر لك خدمات المساعدة اللغوية المجانية. كما تتوفر وسائل مساعدة وخدمات مناسبة لتوفير المعلومات بتنسيقات يمكن الوصول إليها مجانًا. اتصل على الرقم 1-833-388-8168 (TTY: 711) أو تحدث إلى مقدم الخدمة.

ភាសាខ្មែរ: សូមយកចិត្តទុកដាក់៖ ប្រសិនបើអ្នកនិយាយ ភាសាខ្មែរសេវាកម្មជំនួយភាសា ឥតគិតថ្លៃគឺមានសម្រាប់អ្នក។ ជំនួយ និងសេវាកម្មដែលជាការជួយដ៏សមរម្យ ក្នុងការផ្តល់ព័ត៌មានតាមទម្រង់ដែលអាចចូលប្រើប្រាស់បាន ក៏អាចរកបាន ដោយឥតគិតថ្លៃផងដែរ។ ហៅទូរសព្ទទៅ 1-833-388-8168 (TTY: 711) ឬនិយាយទៅកាន់អ្នកផ្តល់សេវារបស់អ្នក។

日本語: 注: 日本語を話される場合、無料の言語支援サービスをご利用いただけます。アクセシブル(誰もが利用できるよう配慮された)な形式で情報を提供するための適切な補助支援やサービスも無料でご利用いただけます。1-833-388-8168 (TTY: 711) までお電話ください。または、ご利用の事業者にご相談ください。

ਪੰਜਾਬੀ: ਧਿਆਨ ਦਿਓ: ਜੇ ਤੁਸੀਂ ਪੰਜਾਬੀ ਬੋਲਦੇ ਹੋ, ਤਾਂ ਤੁਹਾਡੇ ਲਈ ਮੁਫਤ ਭਾਸ਼ਾ ਸਹਾਇਤਾ ਸੇਵਾਵਾਂ ਉਪਲਬਧ ਹੁੰਦੀਆਂ ਹਨ। ਪਹੁੰਚਯੋਗ ਫਾਰਮੈਟਾਂ ਵਿੱਚ ਜਾਣਕਾਰੀ ਪ੍ਰਦਾਨ ਕਰਨ ਲਈ ਢੁਕਵੇਂ ਪੂਰਕ ਸਹਾਇਕ ਸਾਧਨ ਅਤੇ ਸੇਵਾਵਾਂ ਵੀ ਮੁਫਤ ਵਿੱਚ ਉਪਲਬਧ ਹੁੰਦੀਆਂ ਹਨ। 1-833-388-8168 (TTY: 711) 'ਤੇ ਕਾਲ ਕਰੋ ਜਾਂ ਆਪਣੇ ਪ੍ਰਦਾਤਾ ਨਾਲ ਗੱਲ ਕਰੋ।

ไทย: หมายเหตุ: หากคุณใช้ภาษาไทย เรามีบริการความช่วยเหลือด้านภาษาฟรี นอกจากนี้ ยังมีเครื่องมือและบริการช่วยเหลือเพื่อให้ข้อมูลในรูปแบบที่เข้าถึงได้โดยไม่เสียค่าใช้จ่าย โปรดโทรติดต่อ 1-833-388-8168 (TTY: 711) หรือปรึกษาผู้ให้บริการของคุณ

Lus Hmoob: LUS CEEV TSHWJ XEEB: Yog hais tias koj hais Lus Hmoob muaj cov kev pab cuam txhais lus pub dawb rau koj. Cov kev pab thiab cov kev pab cuam ntxiv uas tsim nyog txhawm rau muab lus qhia paub ua cov hom ntaub ntawv uas tuaj yeem nkag cuag tau rau los kuj yeej tseem muaj pab dawb tsis xam tus nqi dab tsi ib yam nkaus. Hu rau 1-833-388-8168 (TTY: 711) los sis sib tham nrog koj tus kws muab kev saib xyuas kho mob.

Non-Discrimination and Accessibility Requirements

Discrimination is Against the Law

Clever Care Health Plan Inc. (herein referred to as Clever Care) complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex (including pregnancy, sexual orientation, and gender identity). Clever Care does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex (including pregnancy, sexual orientation, and gender identity).

Clever Care:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, please call (833) 388-8168 (TTY: 711).

If you believe that Clever Care has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex (including pregnancy, sexual orientation, and gender identity), you can file a grievance with:

Clever Care Health Plan
Attn: Civil Rights Coordinator
7711 Center Ave
Suite 100
Huntington Beach CA 92647

E-mail: civilrightscoordinator@ccmapd.com

Fax: (657) 276-4721

You can file a grievance by mail, fax, or email. If you need help filing a grievance, our Clever Care Civil Rights Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf> or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue SW., Room 509F, HHH Building, Washington, D.C. 20201, 1-800-368-1019, 800-537-7697 (TDD). Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

Notes:

You can use this page to write down helpful information for future orders such as item numbers, product descriptions, and any questions you may want to ask a Member Experience Advisor on your next call.



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Member Service Representatives are available:

October 1 - March 31 8am-8pm seven days a week

April 1 - September 30 8am-8pm Monday-Friday.

Language support services are available if needed, free of charge.