

2026 Special Supplemental Benefits for Chronically Ill (SSBCI) Guide

Background Information

Special Supplemental Benefits for Chronically Ill (SSBCI) are benefits that can be offered to Medicare Advantage members with one or more complex chronic conditions. If a member is diagnosed with a chronic condition listed below and meet certain criteria, they may be eligible for additional benefits. Diagnosis limitations apply. The benefits mentioned are part of a special supplemental program for the chronically ill. Not all members qualify. Confirmation of a qualifying condition from your PCP and prior authorization by the Plan are required before these benefits may be used. Services will be provided using the plan's contracted vendors.

Federal Disclaimer: Clever Care Health Plan, Inc. is an HMO and HMO C-SNP with a Medicare contract. Enrollment depends on contract renewal.

SSBCI Benefits by plan

Benefit	Longevity, Total+, & Breathe+	Value
Meals for Chronic Conditions	\$0 Copay for up to 42 meals (3 meals per day for 14 days) for members who qualify.	N/A
SSBCI Grocery Allowance	Use Flex Card allowance for Groceries Requires activation for Longevity. Automatic for Total+ & Breathe+	Use Flex Card allowance for Groceries Requires activation
Social Needs Benefit (Companionship)	24, 4-hour shifts (total of 96 hours)	N/A
Telemonitoring Services	\$0	N/A
In-Home Safety Assessment	\$0, 2 assessments per year	N/A
In-Home Support	\$0 for services to assist with activities of daily living limited to 40 hours per year	N/A
Respite Care	Limited to 40 hours of care giving per year	N/A

Chronic Condition List

<p>1. Autoimmune disorders</p> <ul style="list-style-type: none"> • Dermatomyositis • Polymyalgia rheumatica • Polyarteritis nodosa • Polymyositis • Psoriatic arthritis • Rheumatoid arthritis • Scleroderma • Systemic lupus erythematosus <p>2. Cancer (excluding pre-cancer or in-situ status)</p> <p>3. Cardiovascular disorders</p> <ul style="list-style-type: none"> • Cardiac arrhythmias • Coronary artery disease • Peripheral vascular disease • Chronic venous thromboembolic disorder <p>4. Chronic alcohol or drug dependency</p> <p>5. Chronic and disabling mental health conditions</p> <ul style="list-style-type: none"> • Bipolar disorders • Major depressive disorders • Paranoid disorder • Schizophrenia • Schizoaffective disorder 	<p>6. Chronic Gastrointestinal Diseases</p> <ul style="list-style-type: none"> • Hepatitis B • Hepatitis C • Inflammatory bowel disease • Non-alcoholic fatty liver disease (NAFLD) • Pancreatitis <p>7. Chronic Heart Failure</p> <p>8. Chronic Kidney Disease (CKD)</p> <ul style="list-style-type: none"> • Must be on dialysis <p>9. Chronic Lung Disorders</p> <ul style="list-style-type: none"> • Asthma • Chronic bronchitis <p>10. Conditions associated with cognitive impairment</p> <ul style="list-style-type: none"> • Alzheimer’s disease • Dementia <p>11. Diabetes</p> <p>12. Immunodeficiency and Immunosuppressive disorders</p> <ul style="list-style-type: none"> • HIV 	<p>13. Neurologic disorders</p> <ul style="list-style-type: none"> • Amyotrophic lateral sclerosis (ALS) • Cerebral palsy • Chronic fatigue syndrome • Epilepsy • Extensive paralysis (hemiplegia, monoplegia, paraplegia, quadriplegia) • Fibromyalgia • Huntington’s disease • Multiple sclerosis • Parkinson’s disease • Polyneuropathy • Spinal cord injury • Spinal stenosis • Stroke-related neurologic deficit <p>14. Post-Organ Transplantation Care</p> <p>15. Severe Hematologic disorders</p> <ul style="list-style-type: none"> • Aplastic anemia • Chronic venous thromboembolic disorder • Hemophilia • Immune thrombocytopenic purpura • Myelodysplastic syndrome • Sickle-cell disease (excluding sickle-cell trait) <p>16. Stroke</p>
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What is required to receive these SSBCI benefits?

- Enrollment in any of our plans with 1 of the 16 CMS-approved chronic conditions listed above. After the plan becomes effective, the member can contact Member Services at (833) 388-8168 (TTY:711) from 8 am to 8 pm, seven days a week, from October 1 to March 31; and 8 am to 8 pm, weekdays, from April 1 to September 30. to request any of the SSBCI benefits and our team will start the process.

Who are the vendors?

- Chronic Meals - Performance Kitchen
- Grocery – NationsBenefits
- Social Needs, In-Home support, Safety Assessment, Respite Care – Health Align
- Telemonitoring – Connect America

Do all Clever Care members have the benefit?

- No, for members enrolled in Longevity and Value, they must have one of the 16 CMS-approved chronic conditions.
- If the member is enrolled in Total+ or Breathe+, they will automatically qualify due to the plans required conditions.

How does a member request these benefits?

- **Grocery:** If the member is on Longevity or Value, they will need to request activation by going to our website and fill out the [SSBCI Eligibility Request form](#). **No activation** is required for Total+ & Breathe+.
- The member may also request these benefits by contacting Member Services at (833) 388-8168 (TTY:711) from 8 am to 8 pm, seven days a week, from October 1 to March 31; and 8 am to 8 pm, weekdays, from April 1 to September 30.
 - **Grocery**
 - **Meals for Chronic Conditions**
 - **Social Needs hours**
 - **In-Home Support Hours**
 - **Safety Assessment**
 - **Respite Care hours**
 - **Telemonitoring:** The member can call Connect America directly at 877-909-4047 to request this service, or call member services.