



HEALTH & WELLNESS REIMBURSEMENT FORM

Over-the-Counter (OTC), Herbal Supplements, and Fitness Activity

Complete this form if you paid out-of-pocket for covered services. For help call Customer Service at **(833) 388-8168 (TTY: 711)** 8 a.m. to 8 p.m., seven days a week, from October 1 through March 31, and 8 a.m. to 8 p.m., weekdays, from April 1 through September 30.

REQUIRED INFORMATION		
Who is filling out this reimbursement form? <input type="checkbox"/> Self <input type="checkbox"/> Authorized Representative If a member reimbursement is being submitted by an Authorized Representative, please complete, and include the Clever Care Health Plan Appointment of Personal Representative Form (AOR), or any legal documentation verifying personal representation, with your request. We require verification of the authority of a personal representative before the request can be processed. Download the AOR form at clevercarehealthplan.com .		
Last Name:	First Name:	MI :
Member ID #:	Date of Birth: MM / DD / YYYY	
REQUESTED OTC, HERBAL or FITNESS REIMBURSEMENT(S)		
Name of Participating Retailer:		
Date of Purchase or Service: MM / DD / YYYY	Reimbursement Amount: \$	
Describe the items you are requesting reimbursement for:		
Proof of Payment is required: <input type="checkbox"/> Included itemized receipt included with eligible items circled . Valid receipt must have the retailer's name and address preprinted on the receipt, with items and amount paid.		
SIGNATURE		
I attest that the information is accurate and complete. I also understand that Clever Care Health Plan may request additional information it deems necessary to verify services were received, and payment was made.		
Print name:		
Signature:	Date: MM / DD / YYYY	
SUBMIT FOR PAYMENT		
Submit claim form along with proof of payment to: Email: claims@ccmapd.com Fax: (657) 276-4713 Mail: Clever Care Health Plan Attn: Claims Department 660 W Huntington Drive, Suite 200 Arcadia CA 91007		

Clever Care Health Plan is a Medicare Advantage HMO plan with a Medicare contract. Enrollment in Clever Care Health Plan depends on contract renewal.

This is a sample list of covered items and subject to change.



Medicare-approved OTC items (examples):

Cold & Allergy

- Allergy & Sinus Medications
- Cough, Cold, Allergy & Flu (Adult)
- Cough Drops
- Nasal/Sinus (sprays, drops)
- Respiratory Treatments (vaporizers, asthma preparations)

Diabetes Care

- Diabetes Care Accessories
- Urine Testing Supplies

Digestive Health

- Antacids
- Anti-diarrhea medications
- Anti-gas medications
- Digestive Aids/Lactose intolerance
- Hemorrhoidal Preparations
- Laxatives
- Stomach Acid Controllers
- Upset Stomach Remedies

Eye & Ear Care

- Contact Lens Care
- Ear Care (Drops & Syringes)
- Eye preparations (Drops, Wash, Contact solution)

First Aid

- Antibiotic Creams
- Anti-itch medications
- Anti-parasitic treatments (lice, worms)
- Bandages (adhesive)
- First Aid Dressings
- First Aid Kit & Supplies
- First Aid Liquids (Rubbing Isopropyl Alcohol, Peroxide)
- First Aid Treatments

Foot Care

- Foot Treatments
- Wart Removal Treatments

Health Supports

- Abdominal Supports/Binders
- Elastic Bandages
- Hot/Cold Therapy (Heating Pads)
- Orthopedic & Surgical Supports & Braces

Home Health Care

- Diagnostic Products (ex: thermometer, blood pressure cuff)
- Wound Care—Specialized Dressings

Oral Care

- Denture Care products
- Interdental, Gum Care (Floss)
- Oral Remedies (Pain Relief, Mouth Sores) (excludes mouthwash)
- Toothbrushes & Toothpaste

Pain Relief

- Pain Relief (Adult)
- External Pain Relief

Skin Care

- Acne Medication
- Anti-fungal medications
- Moisturizers, Barriers & Protectants

Smoking Deterrents

- Nicotine Patch, Gum, etc.

Sun Care

- Sun Protection (SPF 15+)(Adult)



Non-Covered Items (examples):

- Baby medicines
- Chapstick/Lip Balm
- Cosmetic products
- Dehydration drinks
- Dry skin moisturizers
- Deodorants
- Feminine products
- Food products
- Grooming devices/products
- Hair color/products
- Herbal supplements
- Mouthwash
- Perfumes
- Shampoo/Conditioner
- Teeth whitening strips/treatment

Only herbal supplements on the approved list are eligible for reimbursement.